

Adopting Best Practice to Create an Inclusive Assessment Service for Lesbian, Gay, Bisexual, Transgender & Intersex Older People

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The growing number of LGBTI older people accessing aged care services represents an emerging and potentially challenging area for Aged Care Assessment Teams

Project Summary

We will engage with older LGBTI community members and develop a LGBTI portfolio and key worker within the Northern ACAT (NACAT) to deliver a program of education and training, to support and encourage team members to recognise, adopt and advocate for best practice. This approach supports the wellbeing of older LGBTI people accessing comprehensive assessments in the aged care system.

Objective 1 - Inclusive and Safe Environment

To equip staff with the knowledge and skills to provide strategies to carers, hospital, homecare and aged care staff caring for LGBTI people

Objective 2 - Inclusive Communication

NACAT staff and other invited stakeholders will receive training, on the use of language which is appropriate for the clients sexual /gender identity.

Objective 3 – LGBTI Sensitive Practices

Develop or contribute to a local referral list of appropriate LGBTI – friendly practitioners/service providers. Forming partnerships with LGBTI community groups within the North Adelaide Region
Developed a LGBTI ‘comfortability’ survey to measure and track changes in staff knowledge, attitude and beliefs related to LGBTI issues.

Objective 4 - Staff Education and Training

Undertake specific training with LGBTI peak bodies providing training and education opportunities. All NACAT staff will access through Council of the Ageing (COTA) Silver Rainbow education. Undertake pre and post staff surveys.

Objective 5 - LGBTI Inclusive Organisational Polices and Procedures

Review and or contribute to organisational polices and procedures that may impact on LGBTI people to address identified gaps. To review practices within other LHN that support cultural safety consciousness raising.

Stakeholders

Council of the Ageing S.A and the LGBTI Aged Care Community of Practice S.A have been a gracious and invaluable contributors for the commitment of North Adelaide Local health Network project.