Working towards evaluating the *value* of Social Work (SW) in an acute hospital setting

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Introduction:

We wanted to know what is the perceived *value* of Social Work?

Method:

Why? To establish value to health service

What? Online survey

Who? Pilot survey with AH Directors for roll-out to clinical staff

When? Determined by timing of medical rotations

Results:

Our survey questions include demographic and value questions, e.g.:

Q9: In what ways do you perceive the Social Worker adds value to your unit?

- ☑ Provide psycho-social background to inform care
- ☑ Facilitate communication with patient and family
- ☑ Respond to emotional stress
- ☑ Reduce impact of practical considerations (e.g., food, finances, accommodation, parking etc)
- ☑ Identify and manage psycho-social risk
- ☑ Does not add value
- ☑ Other

Q&A

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Discussion:

So far, this project has had the following benefits:

BENEFITS

- Increasing SW knowledge
- Exploring research ethics and governance
- Service enquiry = Improved SW service
- Increasing research literacy and skill development

What's next?

- Roll-out survey to critical care areas
- Roll-out survey to wider hospital
- Analyse results

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