



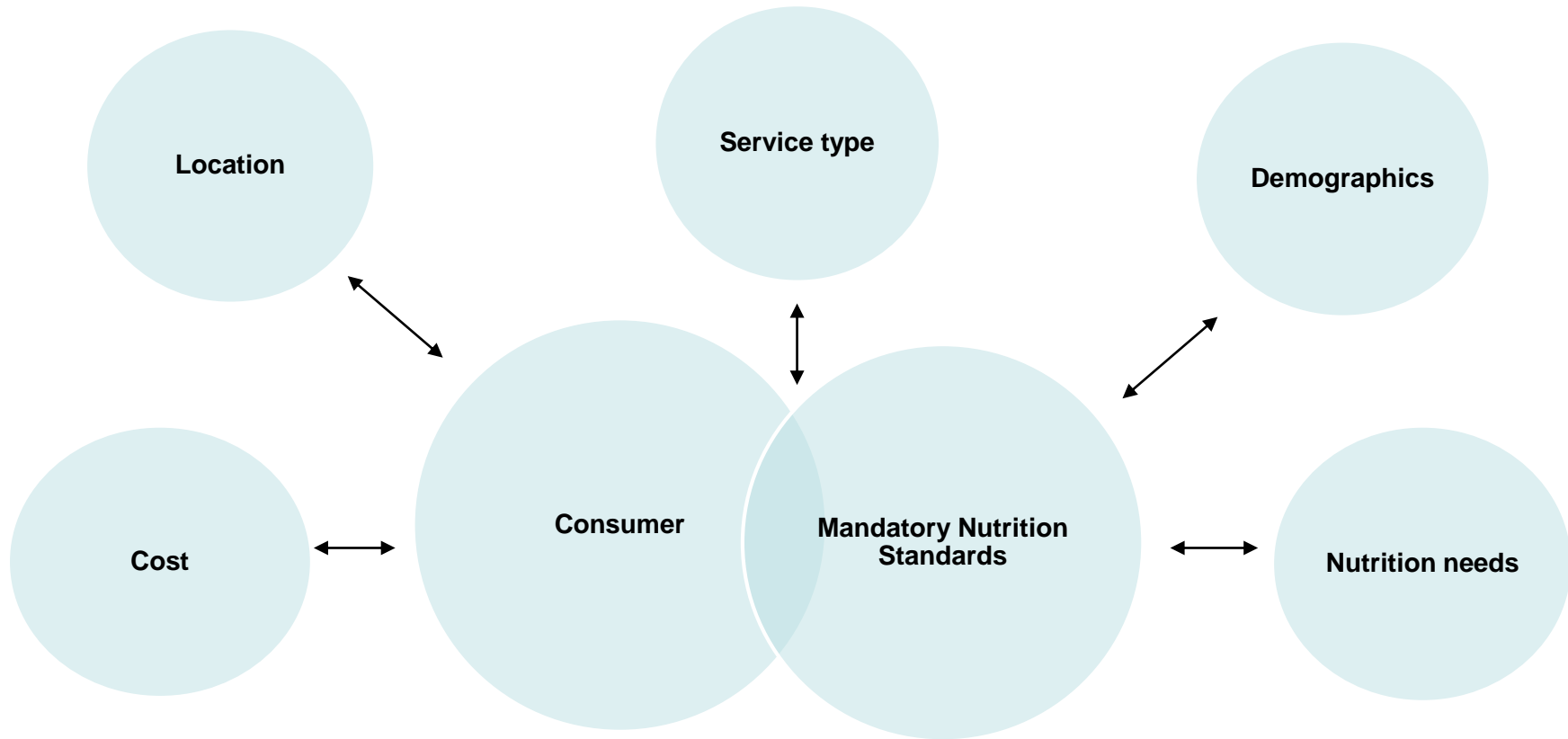
# What do consumers of inpatient mental health facilities want to consume?

Insights from a food service consultation process.

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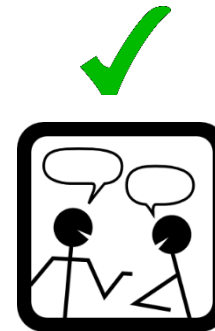
# Foodservice needs for mental health facilities are highly complex



# Processes and learnings

- Site visits

- Surveys, focus groups and 1:1 discussion



- Engaging staff and consumers

# What did consumers want?

- More access to healthy foods, larger meals, variety and special diet needs
- Limited access to cakes, desserts and hot breakfasts
- Homelike environment and special events
- Weekend treats
- Less waste