Virtual Fracture Care

Improving fracture management for patients and clinicians

Dr Clarice Tang
On behalf of the Virtual Fracture Care team
Background

- Fastest growing catchment
- 10265 fracture clinic attendances
Virtual Fracture Care (VFC)

ED referral

TRIAGE
Physio practitioner and consultant
1-2 x per day

Fracture clinic
 +/- additional imaging

VFC
(phone consultation)

Orthopaedic Consultant clinic

Other speciality/hospital/private care
Results

1. 3463 referrals triaged within between 2017 to 2018
2. Fracture base of 5th metatarsals and radial heads
3. Patient experience – high level of satisfaction, recommender score 8.6/10 (SD 1.4)
4. Reduced demand
5. Reducing variation in fracture management
6. Safety – ED representation rate in first 3 months 2.7%, nil adverse events
7. Enhance communication with GP
Discussion

Results indicate the WH VFC service:

**Improves patient care:**
- Access
- Consistency in management of simple fractures
- Responsiveness of the health service
- Safe

**Reduces:**
- Demand

**Future directions:**
- Refinement of condition specific pathways
- Expand the service
- Cost analysis
# Acknowledgements

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